

# CBS Corporate Safety and Environmental Affairs

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## UTILITY BILL MANAGEMENT

In 2014, we began collecting electric bills from the 28 locations responsible for 90% of our energy consumption in the United States. In the years since, we have expanded the collection efforts to include natural gas and steam and engaged the energy management company, EnerNOC, to assist us by reviewing the information contained in the bills and entering it into their utility bill management (UBM) platform. Eventually, we will expand the collection efforts to all locations and develop a comprehensive picture of our energy usage corporate-wide. The power of the UBM to verify and normalize data will be indispensable in evaluating energy saving opportunities and setting goals for energy reduction.

Sustainability and energy consumption reporting is important to our investors and is being undertaken, in part, in response to shareholder requests. EnerNOC's UBM data management and analytical tools provide accurate, verifiable energy data for reporting and comparative purposes. This data is imperative for accurate calculation of energy consumption metrics used in our CDP and corporate sustainability reporting. The UBM also provides data required for developing meaningful energy reduction strategies that save money and reduce our carbon footprint, detecting billing inaccuracies and irregularities that result in inaccurate charges, revealing costly meter malfunctions, generating reports required for Energy Star ratings and interfacing with our new EHS reporting platform.

Historically, we have collected utility bill information in one of two ways; either by logging onto utility providers' websites or by working directly with someone at a location to send us complete copies of the bills. Bills are either sent to us via email as an attachment, or through the mail in paper form. Once collected, PDFs of the bills are then uploaded into an EnerNOC portal. There, analysts review the bills and enter the pertinent data into the UBM platform. The current process is labor intensive, inefficient and does not provide real-time insight into our energy use, thus diminishing the value of the UBM platform.

In January, we began a pilot program whereby an EnerNOC contractor "scrapes" utility bill data from the utility providers' systems and enters it directly into the UBM platform. The pilot is focused on the two largest utility providers, ConEd (New York) and LADWP (Los Angeles) as well as all supply contracts through Constellation Energy. So far, bill collection is underway at ConEd for all New York locations with the exception of those leased locations where bills are handled by a landlord. Collection has gone smoothly thus far and there have been no interruptions in the billing processes at any locations. After we have evaluated the New York pilot and made adjustments if necessary, the trial program will be expanded to all LADWP customers. Predicated on a successful pilot, we intend to roll it out nation-wide and if feasible, globally.

As we expand the scope of this initiative, we will be requesting login information from the locations for which we do not currently have that information. These are typically locations that provide us with a PDF or paper copy of their energy bills on a regular basis. In many cases, there are existing login credentials associated with these accounts and we will simply need to acquire them for use by EnerNOC. We are closely monitoring the pilot and will respond rapidly to correct any interruptions in the billing process. One last housekeeping note, as it becomes operational, locations outside of the EnerNOC bill collection process will be transitioned to manually uploading their bills monthly into the EHS reporting platform.

If you would like more information about the EnerNOC UBM or the bill collection process, please contact Katy Rullo [kathleen.rullo@cbs.com](mailto:kathleen.rullo@cbs.com).

### **In The News:**

The California Attorney General and the Alameda County District Attorney recently announced a \$9.5 million settlement with DIRECTV.

The settlement followed an extensive investigation, including a series of inspections of dumpsters belonging to DIRECTV facilities. The investigation revealed that DIRECTV was sending hazardous wastes to local landfills that were not permitted to receive those wastes. At the time of the investigation, DIRECTV operated 25 facilities in California, and, according to a statement by the California Attorney General, all 25 facilities were unlawfully disposing of batteries, electronic devices and aerosol cans.

In addition to the hazardous waste charges, the company also faced Unfair Competition charges because their actions gave them, "...unfair competitive advantage over other regulated entities that are complying with the law."